# Case 4:19-cv-03942 Document 1-2 Filed on 10/10/19 in TXSD Page 1 of 18

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Marilyn Burgess - District Clerk Harris County
Envelope No. 37402306

By: Iris Collins Filed: 10/4/2019 3:14 PM

#### NO. 2019-62054

LYNITA HINES,	§	IN THE DISTRICT COURT
D1 : 100	<b>§</b>	
Plaintiff,	§	
	§	
V.	§	HARRIS COUNTY, TEXAS
	§	
LIBERTY MUTUAL INSURANCE,	§	
	§	
Defendant.	§	133 <sup>rd</sup> JUDICIAL DISTRICT

### DEFENDANT'S ORIGINAL ANSWER AND AFFIRMATIVE DEFENSES

#### TO THE HONORABLE JUDGE OF SAID COURT:

Defendant Liberty Insurance Corporation (incorrectly named "Liberty Mutual Insurance") files this Answer to Plaintiff's Original Petition, and would respectfully show the Court as follows:

# GENERAL DENIAL

1.

Pursuant to Rule 92, Texas Rules of Civil Procedure, Defendant generally denies, each and every, all and singular, the allegations set forth in Plaintiff's Original Petition and demands strict proof thereof by a preponderance of the credible evidence in accordance with the laws of the State of Texas.

# SUBJECT MATTER JURISDICTION

2.

Defendant objects to the court's exercise of subject matter jurisdiction in this case because Plaintiff has not identified any justiciable controversy and, therefore, lacks standing to bring this lawsuit.

# SPECIFIC DENIALS

Pleading in the alternative and without waiving the jurisdiction objections set forth above, Defendant asserts the following specific denials:

Defendant specifically denies subject matter jurisdiction in this case because Plaintiff has not identified any justiciable controversy.

Defendant further specifically denies Plaintiff's allegations of fraud, breach of contract, statutory and/or common law bad faith, statutory insurance code and DTPA violations, breach of the duty of good faith and fair dealing, and all other causes of action alleged herein.

4.

By way of further Answer, Defendant specifically denies that all conditions precedent to Plaintiff's claims and causes of action have occurred in the following respects:

- (a) Plaintiff has not given Defendant notice in writing in the form and manner required by the Texas Insurance Code, Section 541.154;
- (b) Plaintiff has not complied with her duties after loss as required by the Texas Insurance Policy on which she bases her claims;
- (c) Plaintiff has not made the repairs and/or replaced the allegedly damaged insured property so as to entitle her to compensation for replacement cost value as required by the Texas Insurance Policy on which she bases her claims; and
- (d) Plaintiff has not given Defendant notice in writing in the form and manner required by Texas Insurance Code, Section 542A.

To the extent Plaintiff has asserted any cognizable claim for relief in this lawsuit, Defendant specifically denies Plaintiff's allegations of breach of contract, and all other causes of action alleged herein, if any.

6.

Defendant specifically denies that Plaintiff is owed any amounts under the policy for alleged property damage losses asserted which form the basis of Plaintiff's claims and causes of action herein.

7.

Defendant would show that Plaintiff's presentment of this claim constitutes an excessive and unreasonable demand and, therefore, Plaintiff is precluded from a recovery of attorneys' fees and expenses.

8.

Defendant specifically denies Plaintiff's rights to recover attorneys' fees, expenses, and costs in this action.

9.

Defendant specifically denies that it committed any wrongful acts or that it acted "knowingly" or "intentionally" as those terms are defined by Section 17.50(b)(1) of the Texas Deceptive Trade Practices Act or Section 541 of the Texas Insurance Code.

10.

Defendant also denies that it has waived or is estopped from asserting any defenses, in tort or in contract.

Defendant specifically denies that its liability for Plaintiff's claim has become reasonably clear.

**12.** 

Defendant specifically denies that it failed to provide Plaintiff a full explanation of the results of the claims process.

13.

Defendant specifically denies that it failed to affirm or deny coverage of Plaintiff's claim within a reasonable time.

14.

Defendant specifically denies that it failed to issue an explanation of benefits letter, an estimate of damages, or that it otherwise failed to provide Plaintiff a full explanation of the results of the claims process.

# AFFIRMATIVE DEFENSES 15

Pleading in the alternative and without waiving the jurisdiction objections set forth above, Defendant asserts the following affirmative defenses:

**16.** 

Defendant further specifically asserts that the subject policy only affords Plaintiff the replacement cost value of covered damages to the dwelling after the damaged or destroyed property has actually been repaired or replaced. In that Plaintiff has not replaced or repaired the allegedly damaged property, she is only entitled to the actual cash value of the loss as provided for by the Texas Insurance Policy under which she brings suit.

Defendant would show as an affirmative defense to Plaintiff's claims that certain property damage asserted by Plaintiff to be compensable under the insurance policy comes in fact from a risk or cause coming within a particular exception to the general liability under the policy. Defendant would show that Plaintiff's loss, in whole or in part comes from a risk or cause excepted by the policy. Defendant would show that Plaintiff's loss, if any, in whole or in part, did not come from a covered peril. Defendant would further show that such causes or events as alleged to have caused Plaintiff's damages contributed concurrently or in any sequence to the alleged loss so as to be a concurrent cause excluded by the Texas Insurance Policy on which she bases her claims and causes of action.

18.

Plaintiff's causes of action are barred, either in whole or in part, because Plaintiff fails to state a claim upon which relief can be granted. Specifically, Plaintiff fails to describe how an insurer's alleged breach of contract converts Plaintiff's contractual claim into a cause of action against Defendant for alleged violations of the Insurance Code or DTPA or constitutes a breach of the duty of good faith and fair dealing. Plaintiff's petition instead merely alleges that Plaintiff is owed extra-contractual damages because Defendant allegedly failed to pay a disputed claim. Absent any specific factual allegations of Insurance Code violations in Plaintiff's Petition which caused damage to Plaintiff independent of the alleged contract damages sought in this lawsuit, the petition does not support a claim upon which relief can be granted.

19.

Defendant further asserts, to the extent applicable, the defenses provided by §17.49(c), TEX. BUS. & COMM. CODE in that Defendant's adjustment of the claim at issue involved the

rendering of a professional service the essence of which is the provision of advice, judgment, opinion, or similar professional skill. Plaintiff's claims, in whole or in part, are based on the adjuster's rendering of a professional opinion as to the extent, amount, and coverage of Plaintiff's losses, and accordingly any causes of action asserted under the Texas Deceptive Trade Practices Act (DTPA) are precluded by § 17.49(c) of that Act.

20.

Plaintiff's damages, if any, are limited by the amount set forth in the Policy limitations provisions of the applicable Policy.

21.

With regard to all of Plaintiff's extra-contractual claims, Defendant asserts a *bona fide* coverage dispute.

22.

Pleading further, Defendant would show that no act or omission of Defendant was the proximate cause of any injury to Plaintiff.

23.

Defendant asserts that Plaintiff's claims are barred in whole or in part by the warranties, terms, definitions, provisions, conditions, exclusions and limitations of the Policy. Defendant incorporates the Policy fully herein as if such were fully set forth herein, *in extenso*. Under Texas law an insured has a duty to read an insurance policy and is charged with knowledge of its contents. Defendant asserts that any claim which is based upon a representation, inducement, or reliance on a representation fails as a matter of law, since Plaintiff is charged with knowledge of the contents of the insurance policy at issue.

If Defendant is found liable to Plaintiff, any such liability expressly being denied, then Defendant asserts and pleads the applicable provisions of the Texas Finance Code, including 304.003, 304.005, 304.103, 304.104, 304.1045, 304.105 and 304.107.

25.

Pleading further, Defendant denies any liability to Plaintiff for alleged extra-contractual damages. Defendant further pleads that any award to Plaintiff of exemplary, additional, treble or punitive damage or penalties is limited as prescribed by Chapter 41, Texas Civil Practice & Remedies Code, and Texas Insurance Code sections 541.152 and 542.060.

26.

Defendant hereby asserts the Economic Loss Rule as an affirmative defense to any of Plaintiff's claims sounding in tort.

27.

Plaintiff's injuries, losses, and damages, if any, were the result, in whole or in part, of pre-existing or subsequent conditions, and were not the result of any act or omission on the part of answering Defendant.

28.

Pleading further, Defendant would show that Plaintiff has failed to mitigate her damages in that she failed to protect the property from further damage and/or to make reasonable and necessary repairs to protect the property. She further failed to mitigate the damage to avoid any alleged physical injury as alleged in the Petition.

# RESERVATION OF APPRAISAL RIGHTS 29.

By answering herein, Defendant Liberty Insurance Corporation does not waive, and expressly reserves, its right under the policy to demand an appraisal for determination of the actual cash value, amount of loss, or the cost of repair, with respect to the property damage claims of the Plaintiff, asserted in this lawsuit.

# REQUEST FOR DISCLOSURES 30.

Pursuant to the Texas Rules of Civil Procedure, Defendant requests that Plaintiff disclose, within thirty (30) days of service of this request, the information and material described in Texas Rules of Civil Procedure 194.2(a)-(1).

### **PRAYER**

WHEREFORE, PREMISES CONSIDERED, Defendant Liberty Insurance Corporation prays that upon final hearing of this cause, the Court enter its Judgment that Plaintiff take nothing by way of her claims and causes of action against Defendant, that all costs of court be assessed against Plaintiff, and for such other and further relief, at law or in equity, as to which Defendant may show itself to be justly entitled.

Respectfully submitted,

# SHEEHY, WARE & PAPPAS, P.C.

By: /s/ J. Mark Kressenberg
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# ATTORNEYS FOR THE DEFENDANT LIBERTY INSURANCE CORPORATION

# **CERTIFICATE OF SERVICE**

I hereby certify that a true and correct copy of the above foregoing instrument has been forwarded via e-filing in accordance with the Texas Rules of Civil Procedure on this the 4<sup>th</sup> day of October 2019 to the following counsel of record:

Attorney for Plaintiff: Via E-service: derek@heardlawfirm.com

Derek Merman HEARD LAW FIRM, PLLC 2925 Richmond Ave., Suite 1550 Houston, Texas 77098

/s/ Jonathan R. Peirce
Jonathan R. Peirce

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### DEFENDANT'S SPECIAL EXCEPTIONS TO PLAINTIFF'S ORIGINAL PETITION

#### TO THE HONORABLE JUDGE OF SAID COURT:

Defendant Liberty Insurance Corporation (incorrectly named "Liberty Mutual Insurance") files these Special Exceptions to Plaintiff's Original Petition:

### **SPECIAL EXCEPTIONS**

Pursuant to Rule 91, Texas Rules of Civil Procedure, Defendant hereby makes the following Special Exceptions to Plaintiff's Original Petition, and in support thereof would show the Court as follows:

1.

Defendant specially excepts to the Original Petition to the extent it purports to state a claim for breach of the duty of good faith and fair dealing. Under well-established Texas law, in first party insurance claims a breach of the duty of good faith and fair dealing occurs when there is a denial or delay in payment after the party knew or should have known it was reasonably clear the claim was covered. *Texas Mut. Ins. Co. v. Ruttiger*, 265 S.W.3d 651 (Tex. App.—Houston [1st Dist.] 2008, pet. filed), quoting *Universal Life Ins. Co. v. Giles*, 950 S.W.2d 48, 49 (Tex. 1997). Defendant specially excepts that the allegations as set forth in paragraph 25 of the Original Petition fail to sufficiently plead the requisite elements of a cause of action for breach of

the duty of good faith and fair dealing. *See Ross v. Goldstein*, 203 S.W.3d 508, 512 (Tex. App.—Houston [14<sup>th</sup> Dist.] 2006, no writ).

Furthermore, the pleading fails to state allegations sufficient to meet the requirement that the insurer "knew or should have known it was reasonably clear the claim was covered" in that the pleading fails to identify which particular property damage claims are allegedly known or should have been known by Defendant to be covered.

Defendant further specially excepts to the allegations of paragraph 18 because the allegations fail to state a legally cognizable cause of action against it for breach of the duty of good faith and fair dealing.

Defendant therefore requests the Court to dismiss the claims of bad faith against it or, alternatively, order Plaintiff to plead sufficient facts as to give it fair notice of the: (1) property damage claim(s) which is alleged to have not been paid or have been delayed in being paid; and (2) the facts and/or circumstances giving rise to the allegation that Defendant knew or should have known it was reasonably clear these claims were covered by the policy, so as to enable Defendant to determine "the testimony probably relevant" to its defense against Plaintiff's bad faith claim(s), and give it fair notice of the facts giving rise to the claims against it in order to be able to prepare a defense.

2.

Defendant specially excepts to the Original Petition to the extent Plaintiff attempts to plead a common law cause of action for misrepresentation, or a statutory claim for violation of the Texas Unfair Settlement Practices Act on the basis of misrepresentation. With respect to any common law cause of action, Defendant specially excepts to Plaintiff's allegations in paragraphs 17, 28 and 30 that Defendant made unspecified false representations and/or misrepresentations

on the basis that the allegations wholly fail to allege any material misrepresentation or plead sufficient facts to give Defendant fair notice of its acts, which would show it knew any such representation was false. Defendant further specially excepts to paragraph 30 of the Original Petition in that those allegations fail to give fair notice of how Plaintiff justifiably "relied" on any such material misrepresentation, or how such misrepresentations as to her were a "producing cause" of Plaintiff's damages and losses, as required to state a *prima facie* claim for misrepresentation. *See Rencare, Ltd. v. United Medical Resources*, 180 S.W.3d 160, 166 (Tex. App.—San Antonio 2005, no pet.).

With respect to any claimed violation of Texas Insurance Code § 541.060(a)(1), Defendant specially excepts to paragraph 18 on the basis that the language therein fails to identify the alleged representations of Defendant, or the items of property damage coverage which are supposedly the subject of such representations, thus making it virtually impossible to "ascertain the nature and basic issues of the controversy and the testimony probably relevant" to the defense of Defendant with respect to any misrepresentation claim(s).

Defendant requests the Court order Plaintiff to plead sufficient facts as to give it fair notice of the representation(s) it is charged with, the specific property damage claims such representations are supposed to have been made about, and the actual damages Plaintiff claims such representations are alleged to have proximately caused, so as to enable Defendant to determine "the testimony probably relevant" to a defense, and give it fair notice of the facts giving rise to the claims against it. Alternatively, in the event Plaintiff fails to replead such allegations, Defendant request the Court strike them from the pleadings.

Defendant specially excepts to paragraph 30 to the extent it purports to state a cause of action for fraud. The Texas Supreme Court has held that in order to prove fraud, a plaintiff must prove: (1) the defendant made a material representation that was false; (2) the defendant knew the representation was false or made it recklessly as a positive assertion without any knowledge of its truth; (3) the defendant intended to induce the plaintiff to act upon the representation; and (4) the plaintiff actually and justifiably relied upon the representation and suffered harm as a result. *Ernst & Young, L.L.P. v. Pacific Mutual Life Ins. Co.*, 51 S.W.3d 573, 577 (Tex. 2001). Here, Plaintiff has failed to plead sufficient allegations satisfying the first element in that no particular representations with respect to specific elements of property damage are identified. Further, Plaintiff has pled insufficient facts to allow Defendant to determine "the testimony probably relevant" to its defense and give it fair notice of the facts and circumstances alleged, showing it "knew the representation was false or made it recklessly as a positive assertion without any knowledge of its truth."

Defendant further specially excepts to the allegations in paragraph 30 of the pleading in that Plaintiff has failed to plead sufficient facts to satisfy the requirements that Defendant intended to induce Plaintiff to act upon the representations and that the Plaintiff actually and justifiably relied upon the representations and suffered harm as a result.

Defendant specially excepts to Plaintiff's allegations, as set forth in paragraph 30 of the Original Petition, as insufficient to state a cause of action for fraud on the basis that she has failed to plead allegations sufficient to satisfy the required elements of that cause of action. *See Ross v. Goldstein, supra, id.* Therefore, Defendant request the Court order Plaintiff to plead facts sufficient to satisfy the elements of this cause of action. Alternatively, in the event Plaintiff fails

to replead such allegations, Defendant request the Court strike the pleadings as to this alleged cause of action.

4.

Defendant further specially excepts to the allegations in paragraph 31 of the Petition in so far as it seeks to establish a right to recover exemplary damages. Plaintiff is not entitled to exemplary damages for a violation of Chapter 541 of the Texas Insurance Code. Tex. CIV. PRAC. & REM. CODE §41.002(d); Safeway Managing General Agency v. Cooper, 952 S.W.2d 861, 869 (Tex. App.—Amarillo 1997, no writ). Defendant also specially excepts to that section of the Petition on the grounds that there have been no actual damages awarded to Plaintiff for an injury independent of the loss of policy benefits. Universe Life Ins. Co. v. Giles, 950 S.W.2d 48, 54 (Tex. 1997).

**5.** 

Defendant specially excepts to paragraphs 26 through 29 of the Original Petition to the extent they purport to state a cause of action for violation of the Texas Deceptive Trade Practices Act against Defendant. Pleading further, Defendant states that any claims against it concerning the adjustment of Plaintiff's losses are based on the rendering of a professional service by Defendant and/or its adjusters, the essence of which is the providing a judgment or opinion. Plaintiff's claims, in whole or in part, are based on the adjuster's rendering of a professional opinion as to the extent, amount, and coverage of Plaintiff's losses, and accordingly any causes of action asserted under the Texas Deceptive Trade Practices Act (DTPA) are precluded by § 17.49(c) of that Act.

WHEREFORE, PREMISES CONSIDERED, Defendant Liberty Insurance Corporation prays that this Court grant these Special Exceptions to Plaintiff's Original Petition, and for such other and further relief, at law or in equity, as to which Defendant may show itself to be justly entitled.

Respectfully submitted,

# SHEEHY, WARE & PAPPAS, P.C.

By: /s/ J. Mark Kressenberg
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ATTORNEYS FOR THE DEFENDANT LIBERTY INSURANCE CORPORATION

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Attorney for Plaintiff: Via E-service: derek@heardlawfirm.com

Derek Merman HEARD LAW FIRM, PLLC 2925 Richmond Ave., Suite 1550 Houston, Texas 77098

/s/ *Jonathan R. Peirce*Jonathan R. Peirce

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### **DEFENDANT'S JURY DEMAND**

COMES NOW, Defendant Liberty Insurance Corporation (incorrectly named "Liberty Mutual Insurance") and files this Jury Demand. Pursuant to Rule 216 of the Texas Rules of Civil Procedure, Defendant hereby demands a jury trial in this cause, and has tendered the required fee.

Respectfully submitted,

## SHEEHY, WARE & PAPPAS, P.C.

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Attorney for Plaintiff: Via E-service: derek@heardlawfirm.com

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/s/ *Jonathan R. Peirce*Jonathan R. Peirce

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